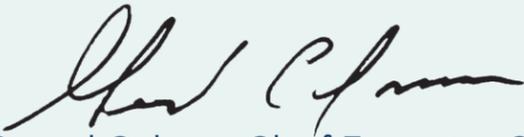


STANDARDS OF *Conduct*

At Baptist Health, we are dedicated to creating a culture that follows the rules and supports excellent patient care. We live by our core values: Integrity, Respect, Compassion, Excellence, Collaboration and Joy. This helps build trust with our patients, staff and the community.

We ask all employees to regularly read Baptist Health's Standards of Conduct to stay informed about our ethical responsibilities. If you see something that may be a problem, please report it to your department's compliance officer or call the Compliance hotline.

Your careful attention helps protect Baptist Health and the people we serve.


Gerard Colman, Chief Executive Officer


Tammy Zimmerman, Board Chair

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- Baptist Health will carry out its business by following all federal, state and local laws that apply.
 - Everyone working at Baptist will carry out their duties in line with our Mission and with honesty, integrity and professionalism.
 - Everyone working at Baptist should carry out their duties in ways that avoid conflicts of interest. This includes employees, contractors, volunteers and medical staff.
 - All hospital bills will be for services and items that were actually given, following the rules set by the government and other payers.
 - Everyone working in Baptist Health hospitals and offices will work to build a respectful and trusting relationship with government agencies.
 - Baptist Health will actively support its compliance program to meet all compliance goals and to build a culture where everyone follows the rules across the entire System.
 - When working with medical staff, contractors, and other healthcare groups – both inside and outside our System – all Baptist Health employees must follow the law. This includes laws that ban fraud, abuse, wasting resources, unfair business practices and improper benefits.
 - Licensed and professional employees at Baptist are expected to follow the ethical standards set by their licensing agencies and the guidelines recommended by their professional organizations.
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Employees must report any known or suspected violations of rules or wrongdoing.

To share concerns privately or without giving your name, call the Compliance hotline anytime, 24 hours a day, 7 days a week, or scan the QR code.

1.833.204.8787

Español: 1.800.216.1288



BAPTIST HEALTH®