

	CY 2020
<b>Total Revenue</b>	<b>\$ 272.93 Million</b>
<b>Total Expenses</b>	<b>\$ 288.35 Million</b>
<b>Operating Income (loss)</b>	<b>\$ (15.42) Million</b>
<b>Operating Margin</b>	<b>-5.65%</b>

BH Floyd Community Benefits*	
Total charity & unreimbursed care	\$ 35.73 Million
Subsidized health services	\$ 3.29 Million
Other	\$ 2.85 Million
<b>Total Community Benefits</b>	<b>\$ 41.88 Million</b>

\* For Fiscal Year ended August 31, 2020

## Notes

- BH Floyd Operating Income has been negatively impacted by COVID-19 in 2020 and continuing into 2021. We stopped elective procedures for parts of Q1 and Q2 to keep our patients safe and to create and maintain room for COVID surge patients.
- We provided over \$41 million in community benefits including uncompensated care during our most recent fiscal as noted above.
- We also established a regional vaccine clinic in December 2020 to help protect the community.



	<u>All Payers</u>	<u>Government Payers</u>	<u>All Other Payers</u>
Change in Prices	7%	7%	7%
Change in Revenue Recognition	-0.39%	-2.20%	4.77%

### Notes

In 2020 our prices (gross charges) increased by 7%. However, after taking into consideration payer discounts, charity care and self-pay discounts, the effective net revenue realized from this price increase resulted in overall net decrease of 0.39%.